



## Consumer Confidence Reports Fact Sheet

### ***What is a Consumer Confidence Report?***

A Consumer Confidence Report is an annual report for customers on the quality of drinking water provided by a community water system. This is a new requirement that was written into the 1996 Safe Drinking Water Act Amendments. U.S. EPA published final regulations August 19, 1998.

### ***Who will be required to provide Consumer Confidence Reports?***

Consumer Confidence Reports are required to be provided annually by all community water systems.

### ***When will my system be required to begin providing Consumer Confidence Reports?***

All affected water systems will be required to begin providing Consumer Confidence Reports no later than 14 months after promulgation of the final EPA rule (October 19, 1999). This report must contain data for 1998. Each subsequent report is due on July 1 (i.e., 1999 data on July 1, 2000).

### ***What is required to be included in a Consumer Confidence Report?***

The Consumer Confidence Report is required to include, but is not limited to the following information:

- ' The source of drinking water (lake, river, aquifer, another water system, etc.) and the common name of that source;
- ' Definitions of Maximum Contaminant Level (MCL), Maximum Contaminant Level Goal (MCLG), and Variance and Exemption;
- ' Listing of MCLs for all regulated contaminants that are detected;
- ' Levels of any contaminants detected and range of detections;
- ' What types of human activities or natural sources could cause contamination;
- ' How to get more information on related topics; and
- ' Information about how vulnerable populations can avoid *Cryptosporidium*.

In addition, when any contaminant exceeds the MCL, an Action Level, or a Treatment Technique, the following information is required:

- ' The health risks in drinking water containing that contaminant; and
- ' What actions are being taken to remedy the situation.

The report is required to be distributed by mail or otherwise directly delivered to all customers.

### ***How will the report be distributed?***

Each system must also make a good faith effort to reach customers who do not receive water bills.

***How can I find out more  
information about the Consumer  
Confidence Reports?***

You should contact the *IDEM Drinking Water Branch* if you have any questions. Our number is (317)308-3282. You may also contact the *IDEM Environmental Helpline* at (800)451-6027 and ask them to connect you with 308-3282, or the *EPA Safe Drinking Water Hotline* at (800)426-4791. The final regulation was published in the August 19, 1998, Federal Register. The information is also available on EPA's website at <http://www.epa.gov/OGWDW/ccr/ccrfs.html>

***Rule Citations***

40 CFR 141.151 (Purpose and Applicability), 40 CFR 141.152 (Effective Dates), 40 CFR 141.153 (Content of the Reports), 40 CFR 141.154 (Required Additional Health Information), 40 CFR 141.155 (Report Delivery and Recordkeeping), Appendix A to Subpart O (converting MCL Compliance Values for Consumer Confidence Reports), Appendix B to Subpart O (Regulated Contaminants), and Appendix C to Subpart O (Health Effects Language).

*This fact sheet is intended solely as guidance and does not have the effect of the law or represent formal Indiana Department of Environmental Management (IDEM) decisions or final actions. This fact sheet shall be used in conjunction with applicable rules and statutes. It does not replace applicable rules and statutes, and if it conflicts with these rules and statutes, the rules and statutes shall control.*